

Skye Owens

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An independent graphic designer with a certification in Adobe Photoshop with 4 +years' experience working with Adobe products.

CERTIFICATIONS

Adobe Photoshop • 05/2021 - 06/2022

Adobe Qualified Credential Program

WORK EXPERIENCE

The UPS Store • Pepper Pike, OH

Retail Sales Associate • 09/2024 - Present

- improved customer experience by actively addressing inquiries and providing solutions, fostering long-term relationships.

Office Max/Depot

Sales Associate • 02/2023 - 09/2024

- a sales associate and worked with customers, helping them find items, helped restock and clean up the store.

truenorth

Cashier • 04/2022 - 09/2022

- worked as a cashier, did stocking, cleaning, working on the gas pumps to troubleshoot what went wrong with them, and closing the store.

Michaels

Cashier • 07/2020 - 10/2021

- Executed efficient cashiering operations, enhancing customer satisfaction by effective communication and problem.

EDUCATION

Graphic Design

Cleveland State University • Cleveland, OH

AWARDS & SCHOLARSHIPS

Printing Industries Education Funds (PIEF) • 06/2022

Graphic Media Alliance

SKILLS

- | | | |
|------------------------|-----------------|-------------------|
| • Communication skills | • Merchandising | • Sales |
| • Customer service | • Multitasking | • Teamwork |
| • Efficiency | • Retail Sales | • Time Management |